

Housing Services Office



The Housing Services Office is located in: In and Out Processing (210 Custer Avenue). The hours of operation are 07:30 to 16:30. The office is closed 12:00 to 12:30 during the lunch hour.

You may contact the Housing Services Office by calling (785) 239-3525, or 239-3736 DSN 856-3525. **The HSO toll free number is 1-800-643-8991.** Housing Services may also be reached by email through use of the Feedback below in the Related Items.

The mission of the HSO is to provide:

- Assistance to customers with all housing needs.
- Guidance and assistance to all incoming and departing personnel.
- Quality up-to-date information for customers pertaining to all aspects of military relocation.
- Alternatives for better Soldier choices.
- Mediating disputes, counseling customers, delivering education, and providing local guidance on local housing needs.

The overall goal of the Housing Services Office is to implement and maintain a high quality worldwide resource for relocation services that is innovative, comprehensive and the first choice of information and support when Soldiers and families relocate. Additionally, the overall goal of HSO is to move the bar up on the quantity of services provided and the quality of services provided. The new HSO is intended to accelerate the services and performance to meet the changing needs of the customers.

All Soldiers reporting to Fort Riley are required to report to the Housing Services Office prior to entering a rental agreement off-post.

Contact us Via E-Mail
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